

FORM C
AGENCY TARGETS AND ACCOMPLISHMENTS FOR PLANNING TOOL COMMITMENTS

AGENCY : PUBLIC ATTORNEY'S OFFICE

STRATEGIC PLAN	PERFORMANCE INDICATOR	Description of Program/ Project Objectives	Total Budget Program for FY 2017	Responsible Bureau/Office	FY 2016 Actual Accomplishment	FY 2017 Targets/ Milestones	FY 2017 Actual Accomplishment	Rate of Accomplishments	Remarks
Outcome: Strengthened rule of law through effective, efficient and accessible justice system, towards good governance, peace, and security, and sound economic environment	PI 1: Number of cases under management	Free legal services to indigent clients and other qualified persons	2,346,230,000		850,298	851,062	906,251	106.48%	
	PI 2: Percentage of cases with favorable judgment				75.86% 230,831/ 304,267	73.41% 223,812/ 304,880	76.13% 240,109/ 315,401	103.71%	
	PI 3: Percentage of request for legal assistance/ representation acted upon within 2 working days				100% 1,199,183/ 1,199,183	100% 1,201,580/ 1,201,580	100% 1,246,462/ 1,246,462	100.00%	
	PI 4: Percentage of hearings for which NO postponement is sought by PAO legal representative				100% 486,435/ 486,435	99.9% 487,000/ 487,416	99.93% 583,637/584,055	100.03%	
	PI 5: Number of clients served (non-judicial)				5,411,808	4,995,530	7,248,627	145.10%	
	PI 6: Number of legal advice provided				2,577,636	1,924,387	3,488,920	181.30%	
	PI 7: Percentage of clients who rated the legal services of PAO as satisfactory or better				100% 563,678/ 563,678	99.99% 564,740/ 564,808	100% 630,561/ 630,561	100.01%	
	PI 8: Percentage of requests for assistance that are acted upon within two (2) hours				100% 2,336,800/ 2,336,800	100% 2,341,464/ 2,341,464	100% 2,477,936/ 2,477,936	100.00%	
Strategy: Accessible and efficient legal services for the public and the government									

Prepared by:


ATTY. JEROME CHRISTOPHER V. FERIA
Officer-in-Charge
Field Operations and Statistics Service

Recommending Approval:


MS. ALMA D. LATOSA
Director/II
Financial Planning & Management Service

Approved by:


DR. PERSIDA V. RUEDA-ACOSTA, DSD
Chief Public Attorney
26 January 2018